



Unified Government Clerk's Office

Monica L Sparks, CMC
Unified Government Clerk

701 North 7th Street, Suite 323
Kansas City, Kansas 66101-3070

Phone: 913-573-5260

Fax: 913-573-5299

<http://www.wycokck.org>

NOTICE OF SPECIAL MEETING

To the Members of the Governing Body of the
Unified Government of Wyandotte County/Kansas City, Kansas:

You are hereby notified that a Special Meeting of the Unified Government of Wyandotte County/Kansas City, Kansas, is scheduled to be conducted in a hybrid format on Thursday, May 14, 2026, at 4:30 PM, for a budget workshop in the fifth-floor conference room of the Municipal Office Building, 701 N. 7th Street, Kansas City, Kansas. **A copy of the presentation is attached to this notice.**

The public will be able to observe or listen to the special meeting live on YouTube, or through ZOOM; information is below. The public may also view the special meeting from the fifth-floor conference room of the Municipal Office Building, 701 N. 7th Street, Kansas City, Kansas.

Please click the link below to join the webinar:

<https://wycokck.zoom.us/j/84530705869>

Webinar ID: 845 3070 5869

Or One tap mobile:

+12532158782,81423989537# US (Tacoma)

+13462487799,81423989537# US (Houston)

Or Telephone:

Dial (for higher quality, dial a number based on your current location):

+1 253 205 0468 US; +1 253 215 8782 US (Tacoma); +1 346 248 7799 US (Houston)

+1 669 444 9171 US; +1 669 900 9128 US (San Jose); +1 719 359 4580 US

+1 309 205 3325 US

+1 312 626 6799 US (Chicago)

+1 360 209 5623 US

+1 386 347 5053 US

+1 507 473 4847 US

+1 564 217 2000 US

+1 646 558 8656 US (New York)

+1 646 931 3860 US

+1 689 278 1000 US

+1 301 715 8592 US (Washington DC)

+1 305 224 1968 US

877 853 5257 US Toll-Free

888 475 4499 US Toll-Free

International numbers available:

<https://wycokck.zoom.us/j/84530705869>

Dated the 11th day of May 2026.

2027 Community Input: Community Survey & DotteTalk

Budget, Strategy, & Research



2026 Unified Government Community Survey Findings

Presented by ETC Institute

May 2026



Who We Are

ETC Institute is the Nation's leading provider of market research for local governments

Since 2012, ETC Institute has surveyed more than 4,000,000 people in more than 1,200 communities around the world

Our Mission

For more than 40 years, our mission has been to help local governments gather and use survey data to make better decisions

Our Goal

To provide an objective assessment that community leaders can depend on to make data-driven decisions to improve the lives of residents





2026 Survey Overview: Purpose and Methodology

Purpose

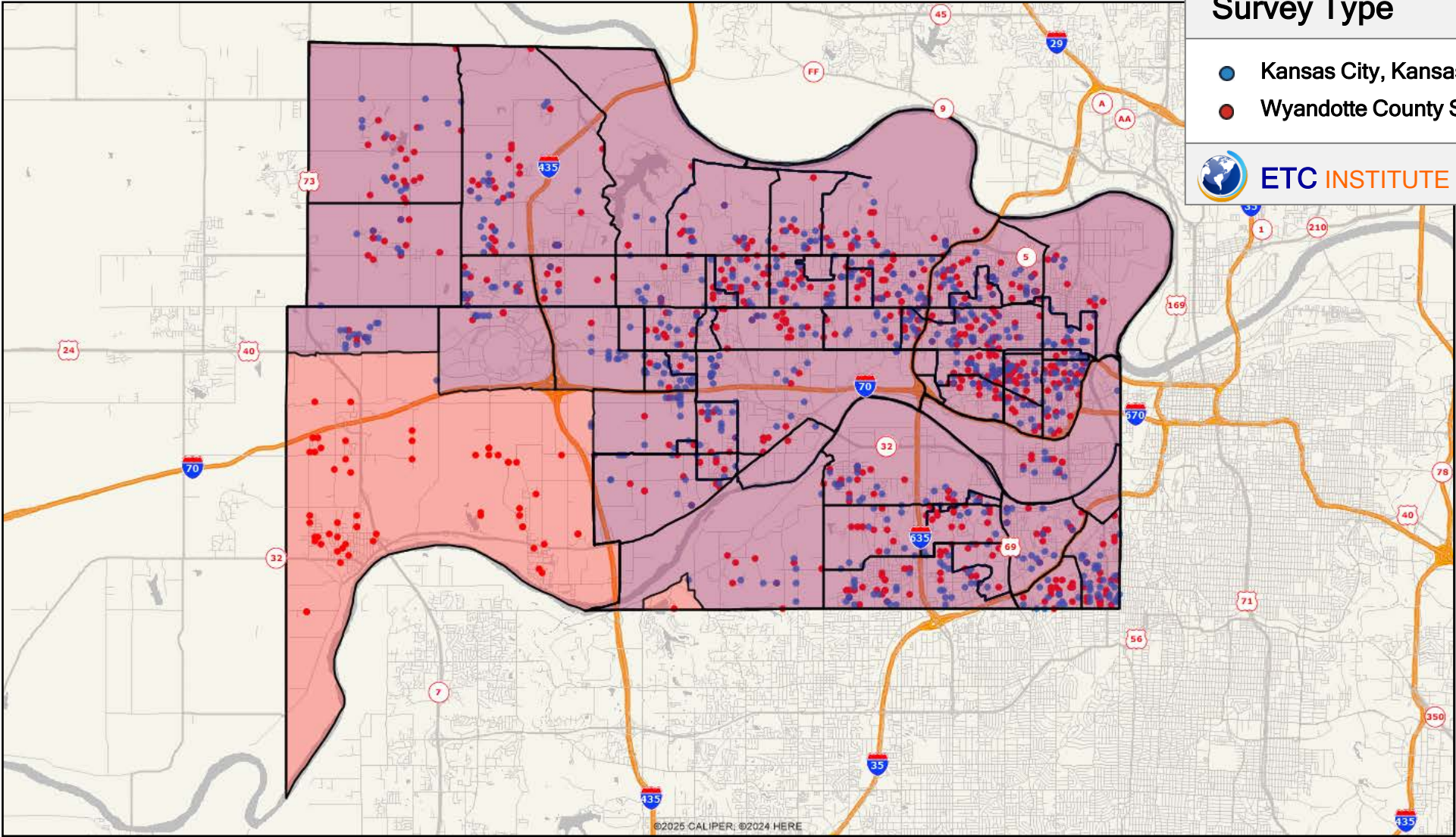
- To help the UG of Wyandotte County/Kansas City, Kansas plan for the future
- To objectively assess satisfaction with the delivery of services and programs
- To gather input from residents to help County leaders set priorities
- To track the County's performance against other communities

Methodology

- Administered by mail, phone, and online with follow-ups by text, email, and social media to the random sample of residential addresses in Wyandotte County tracked by Commission District to ensure at least 150 surveys per District
- Sample designed to ensure results are statistically valid and representative
- 1,282 completed surveys were collected, MOE: +/-2.7 at 95% level of confidence
 - City Survey: 641, MOE: +/-3.8 at 95% level of confidence
 - County Survey: 641, MOE: +/-3.8 at 95% level of confidence

Location of Survey Respondents

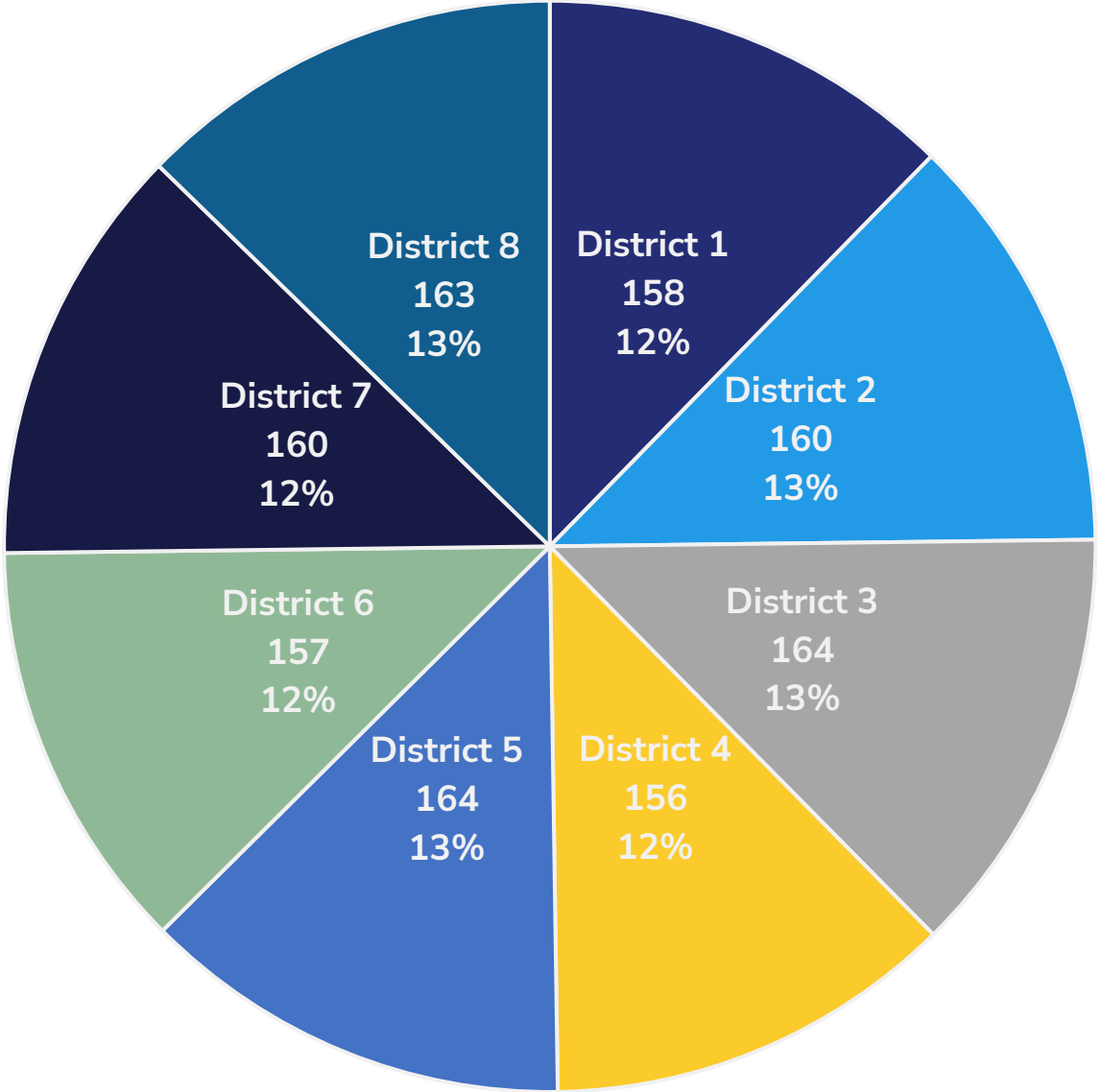
(Boundaries by Commission District)



Responses by District

Commission District Representation

A goal of 150 total surveys within each Commission District was set to ensure the equal distribution of responses



Ages of Household Members

Good representation by ages of household members compared to Census

Q24. Household Age Composition (Combined County and City Responses)			
Category	2026 Survey	US Census	Difference
Under age 5	4%	7.0%	-3.0%
Ages 5-9	4%	6.9%	-2.9%
Ages 10-14	9%	8.1%	0.9%
Ages 15-19	4%	7.3%	-3.3%
Ages 20-24	4%	7.4%	-3.4%
Ages 25-34	13%	13.6%	-0.6%
Ages 35-44	13%	13.0%	0.0%
Ages 45-54	13%	11.8%	1.2%
Ages 55-64	13%	10.3%	2.7%
Ages 65-74	13%	9.2%	3.8%
Ages 75+	9%	5.4%	3.6%

Race and Ethnicity Factors

Good representation by race and ethnicity factors compared to US Census

Responses add up to more than 100% because respondents could make multiple selections

Q7 and Q8. Race and Ethnicity Factors (Combined County and City Responses)			
Category	2026 Survey	US Census	Difference
White or Caucasian	64.1%	67.9%	-3.8%
Hispanic or Latino Ancestry	32.2%	34.3%	-2.1%
Black or African American	22.1%	21.2%	0.9%
Asian or Asian Indian	5.8%	5.5%	0.3%
American Indian or Alaska Native	1.4%	1.5%	-0.1%
Native Hawaiian or other Pacific Islander	0.5%	0.4%	0.1%
Other	4.3%	-	-

Resident Priorities

1. Everyday Experiences

Streets, potholes, bridge repair, trash dumping, neighborhood appearance, and basic infrastructure are the clearest resident priorities

2. Service Delivery

Fire, ambulance, elections, online tag renewal, trash collection, and public safety measures are comparatively stronger

3. Context Always Matters

Residents show mixed support for a special sales tax; support is more actionable when tied to clear, dedicated purposes

Most Important Resident-Driven Priorities

	2026 Rating		2025 Rating
1. Maintenance of City streets	68%	▼	75%
2. Property maintenance/code enforcement	39%	—	38%
3. Economic development	34%	▼	46%
4. Police services	33%	▼	36%
5. Animal services	21%	—	21%

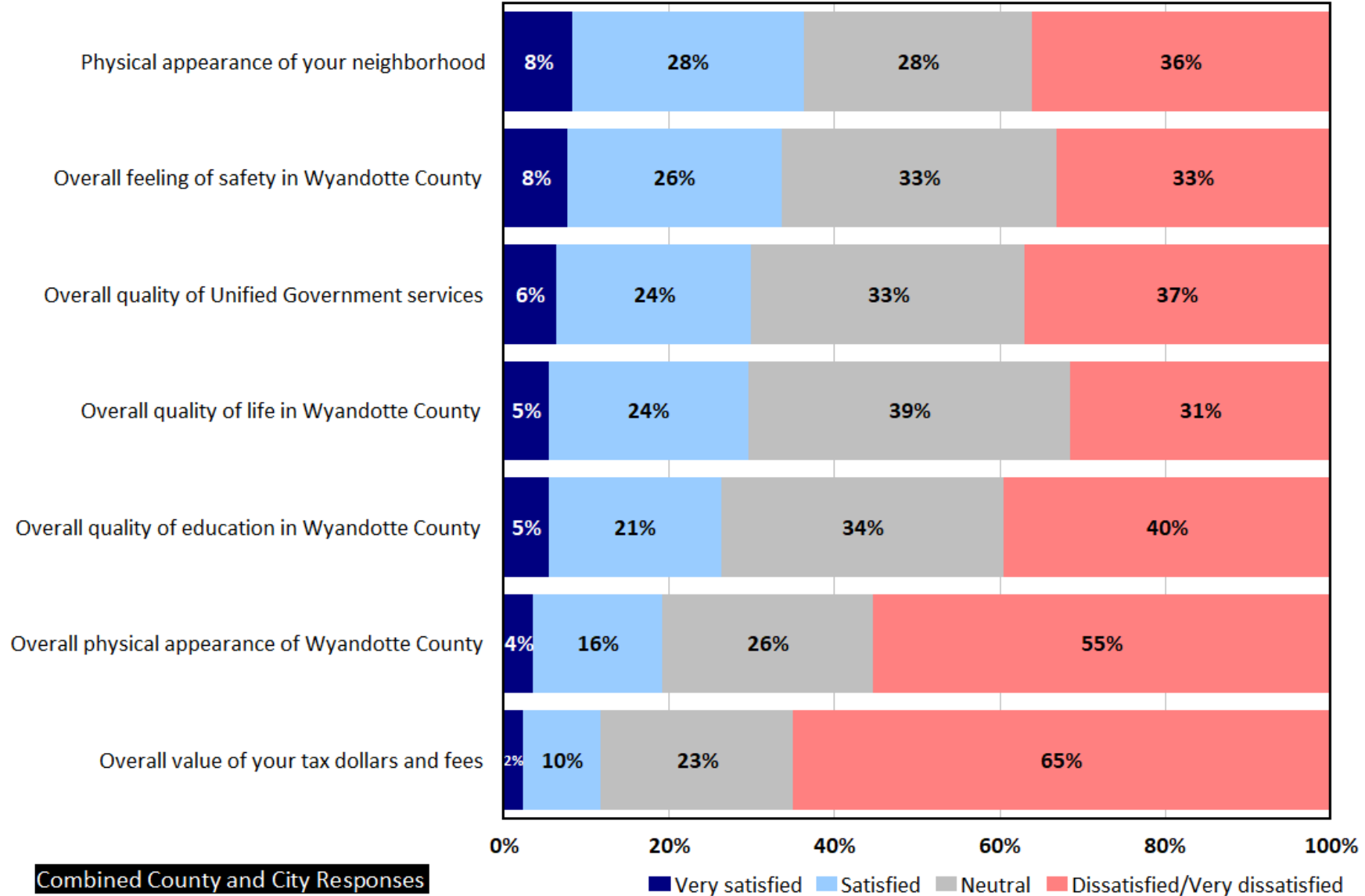
Trend Context – Consistency is Key

31 comparable measures increased from 2025 to 2026

3 comparable measures decreased

Q2. Please rate your satisfaction with each of the following items that may influence your perception of Wyandotte County

by percentage of respondents (excluding "don't know")



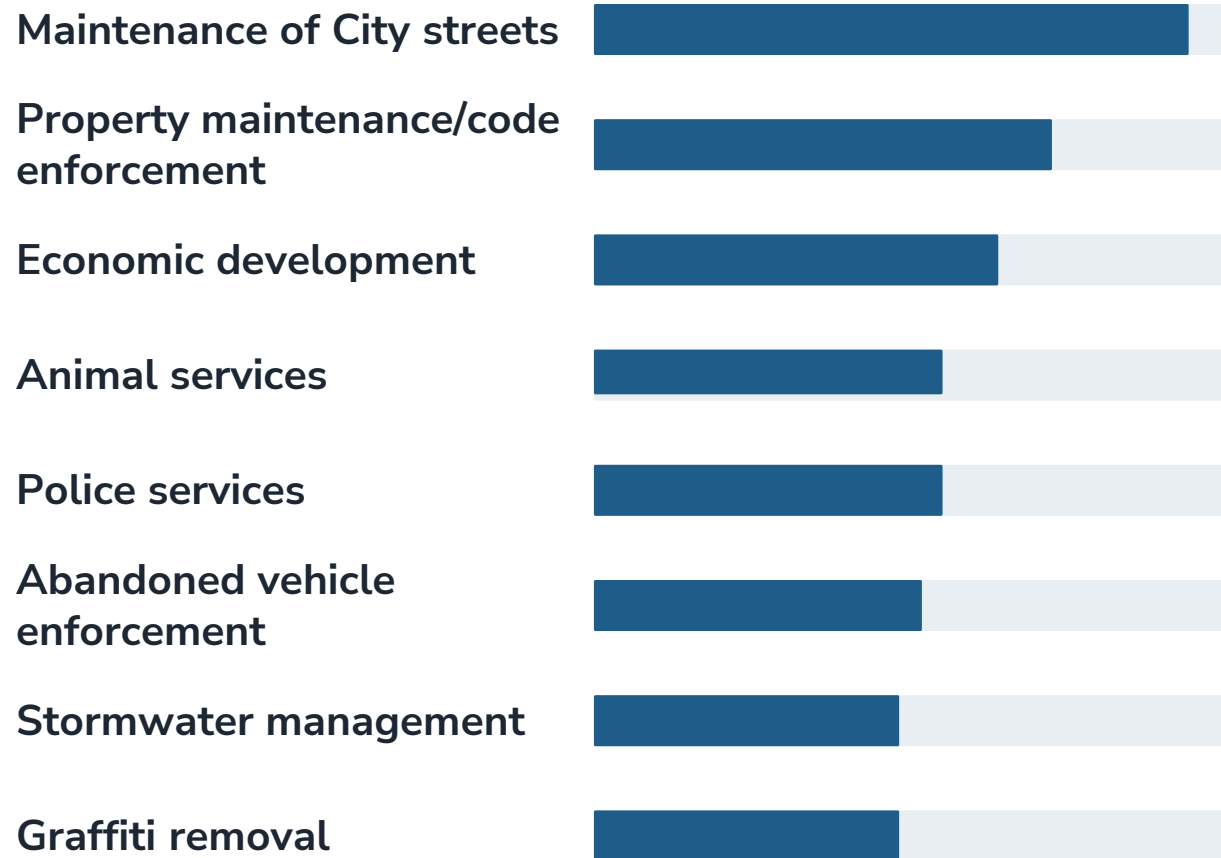
Increases from 2025 (Difference, 2026 Rating, 2025 Rating)

- Overall appearance of Wyandotte County (+25%) (36%) (11%)
- Maintenance of city buildings (+12%) (42%) (30%)
- Trash collection and recycling (+12%) (58%) (46%)
- Maintenance of major city streets (+11%) (30%) (19%)
- Municipal court (+11%) (32%) (21%)
- Maintenance of alleys in your neighborhood (+10%) (18%) (8%)
- Maintenance of sidewalks in your neighborhood (+10%) (29%) (19%)
- Response time for police emergencies (+10%) (49%) (39%)
- Maintenance of homes in neighborhoods (+9%) (37%) (28%)
- Overall quality of life in Wyandotte County (+9%) (30%) (21%)
- Overall feeling of safety in Wyandotte County (+9%) (34%) (25%)
- Police visibility in commercial areas (+8%) (46%) (38%)
- Traffic law enforcement (+8%) (39%) (31%)
- Maintenance of commercial/business property (+8%) (29%) (21%)
- Police services (+8%) (58%) (50%)
- Maintenance of street signs/traffic signals (+7%) (50%) (43%)
- Response time for medical emergency calls (+7%) (70%) (63%)
- Stormwater management system (+7%) (31%) (24%)
- Fire services (+6%) (78%) (72%)
- Police visibility in residential neighborhoods (+7%) (43%) (36%)
- Overall quality of City and County services (+6%) (30%) (24%)
- Ambulance services (+6%) (72%) (66%)
- Snow removal on neighborhood streets (+6%) (32%) (26%)
- Removal of inoperable/junk cars in neighborhoods (+6%) (24%) (18%)
- Sewer and wastewater system (+6%) (33%) (27%)
- Maintenance of curbs in your neighborhood (+6%) (24%) (18%)
- Sunflower Hills Golf Course (+5%) (43%) (38%)
- Maintenance of city streets (+4%) (17%) (13%)
- Response time for fire emergencies (+4%) (70%) (66%)
- Snow removal on major city streets (+4%) (52%) (48%)
- Value received for the city/county taxes/fees (+4%) (12%) (8%)

The Highest Service-Level Opportunities for Investment

Most likely to move overall satisfaction (based on citizen survey results)

Major Categories of Service with Highest Importance-Satisfaction Ratings



Main Takeaways

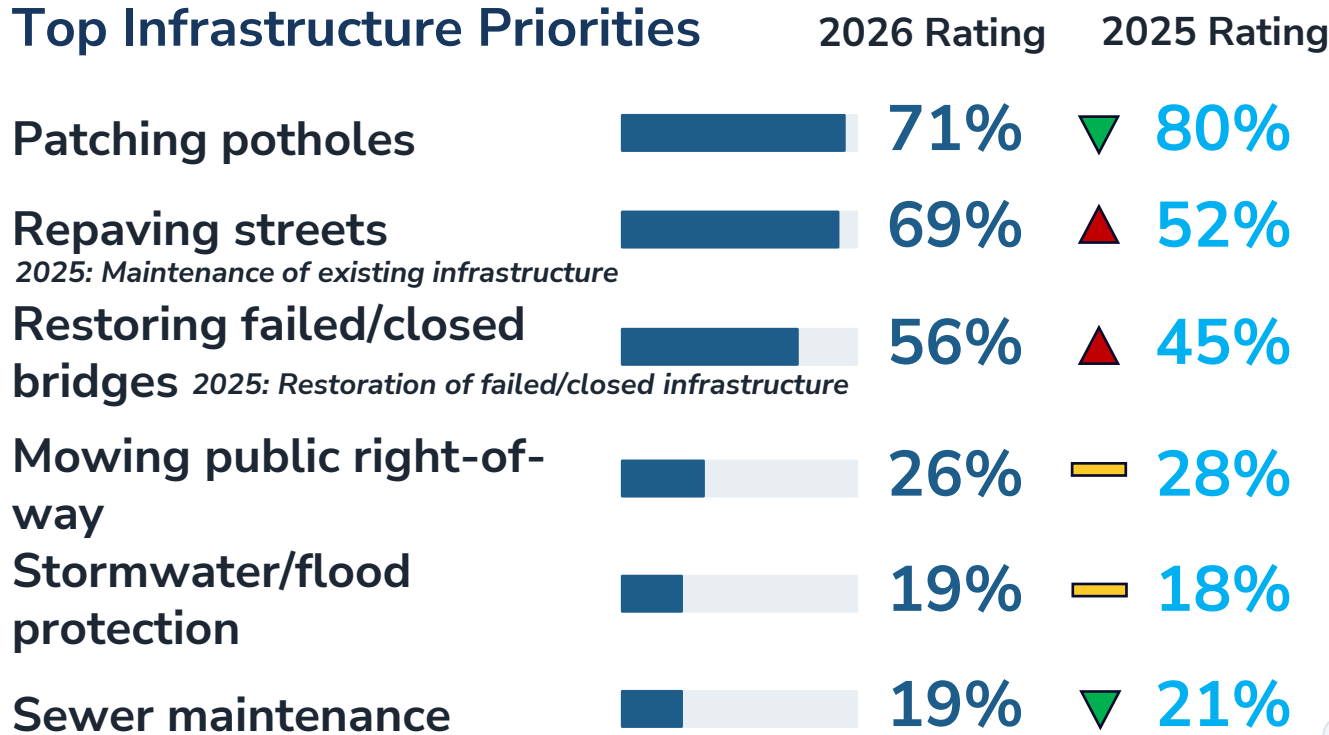
Streets stand out as the single strongest budget signal because residents rank them most important while satisfaction remains low

Second Tier Insights

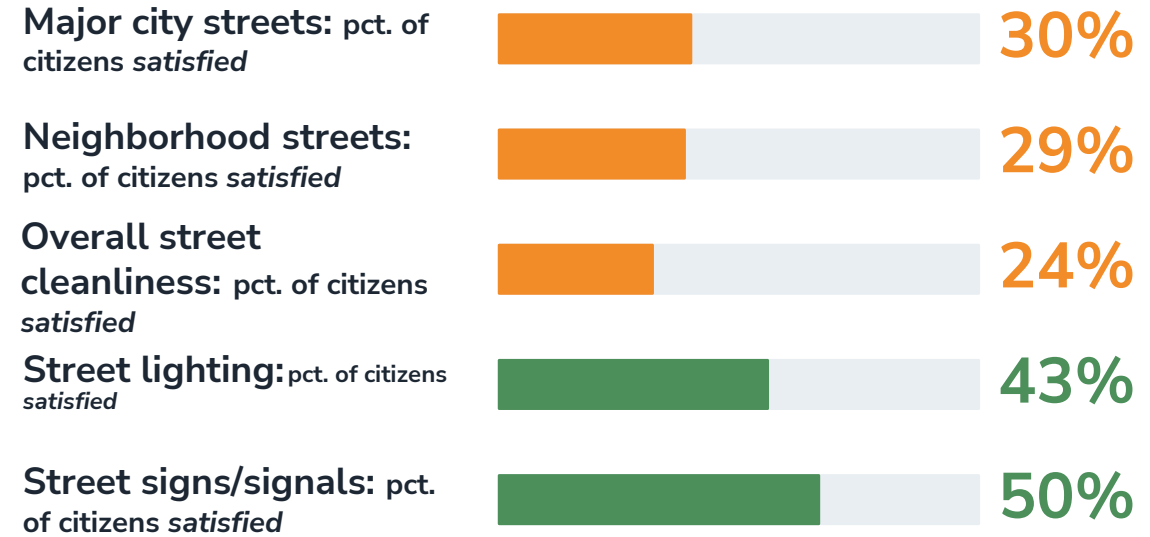
Property maintenance, code enforcement, and economic development are also high-return investment areas based on the I-S analysis

Infrastructure: The Clearest Priority

Respondents were direct about the infrastructure items they want emphasized



Satisfaction Remains Low for Some of the Most Visible Streets and Infrastructure Items Rated:



Framing for Decision Making:

If we focus on areas where residents see the greatest need, we can improve day-to-day satisfaction in the survey

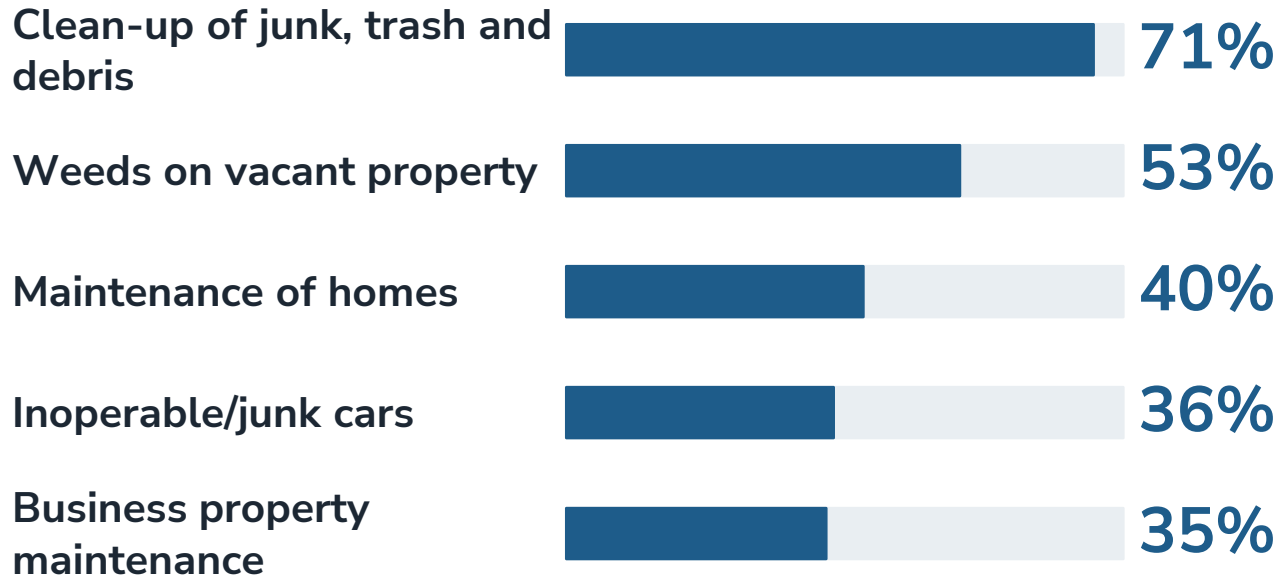
Infrastructure Satisfaction:

Respondents see capital planning as a connected service: pavement, potholes, bridges, stormwater, and basic street cleanliness are one visible infrastructure story to residents

Neighborhood Conditions: Visible, Daily Quality of Life Issues

Respondents prioritize the conditions they see in their own neighborhoods

Code Enforcement Priorities



Illegal Dumping

51%

have seen illegal dumping in past year

94%

say it is a “major problem” or “problem”

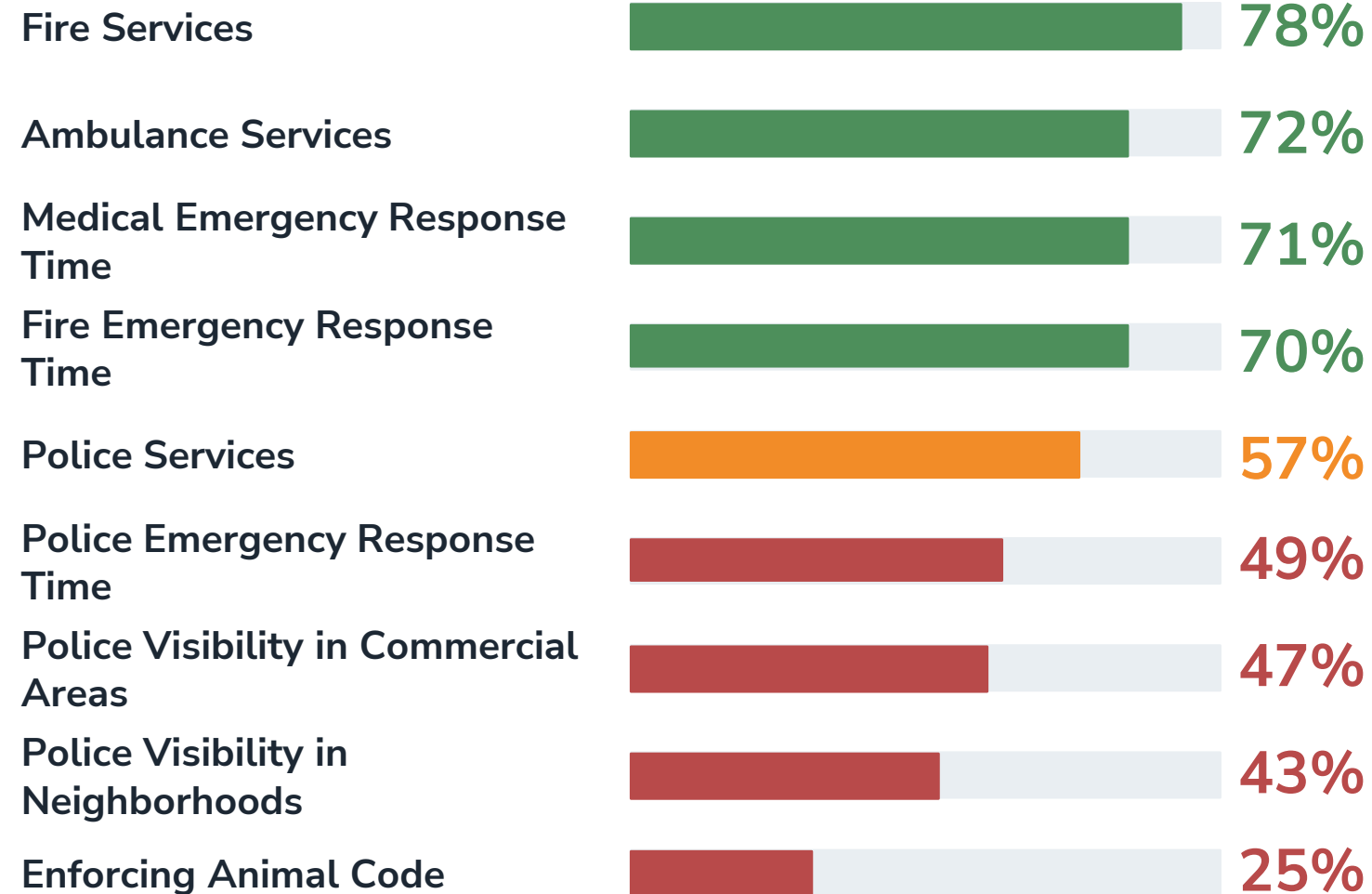
Code Enforcement Satisfaction:

How can the UG make the most visible improvements residents will immediately notice in their neighborhoods?

Public Safety Services

Several Public Safety services receive comparatively strong ratings

Public Safety Satisfaction Measures



What is Working

Fire, ambulance, and emergency response are among the highest-rated services and should be maintained to keep satisfaction high

Targeted Improvements

Target improvements to areas with high visibility including outreach, animal services, and traffic enforcement,

Impacts on Satisfaction

Respondents prioritized police visibility and outreach along with traffic law enforcement and animal services as high opportunities for public safety operations

Impact of Homelessness

Respondents show broad support for multiple response strategies

Support for UG Actions



What Does This Tell Us?

The strongest support is for a continuum: shelter capacity, housing stability, and prevention.

Impacts on Satisfaction:

This is not just a service-delivery item; it is connected to housing stability, public safety, and neighborhood conditions.

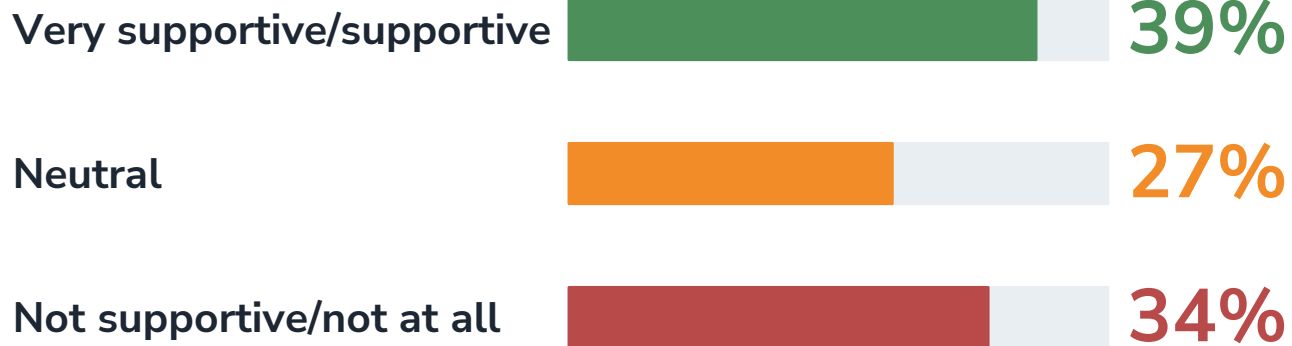
Connection to Sales Tax:

Among residents who support a special sales tax increase, homelessness and/or affordable housing is the most common first funding choice.

Sales Tax Showed Mix Support, Strong Need for Purpose

A dedicated funding discussion should be specific, visible, and easy to explain

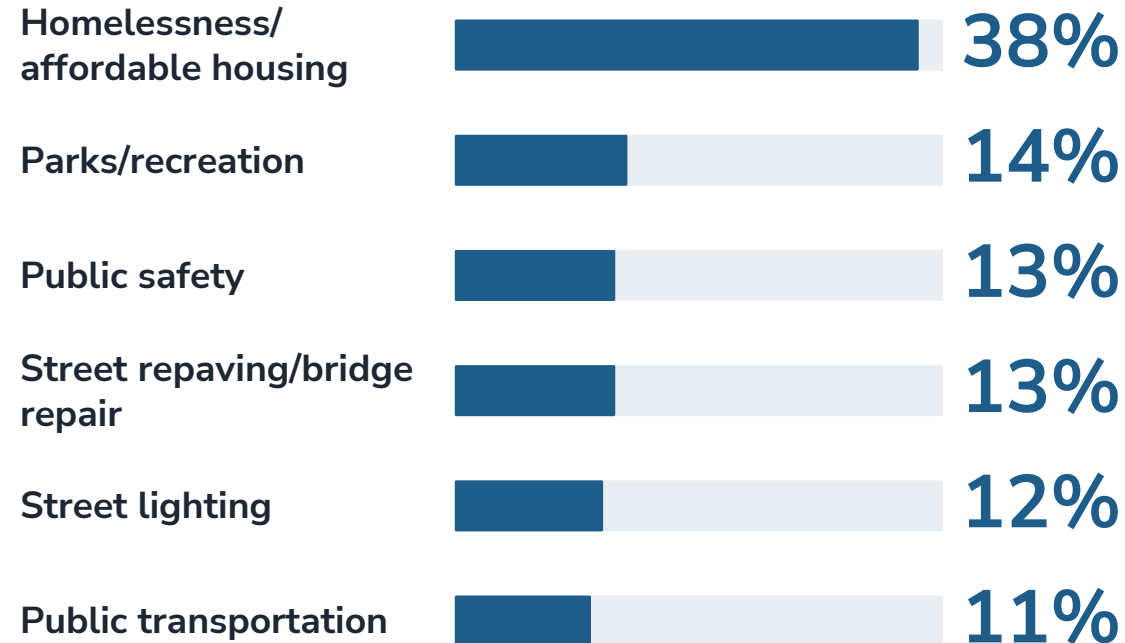
Support for a Special Sales Tax Increase



Sales Tax Notes:

The survey results indicate sales-tax discussions should be framed around specific, voter-approved purposes.

Funding Choices Ranked by Respondents: Based on the Item Respondents Were Most Likely To Fund

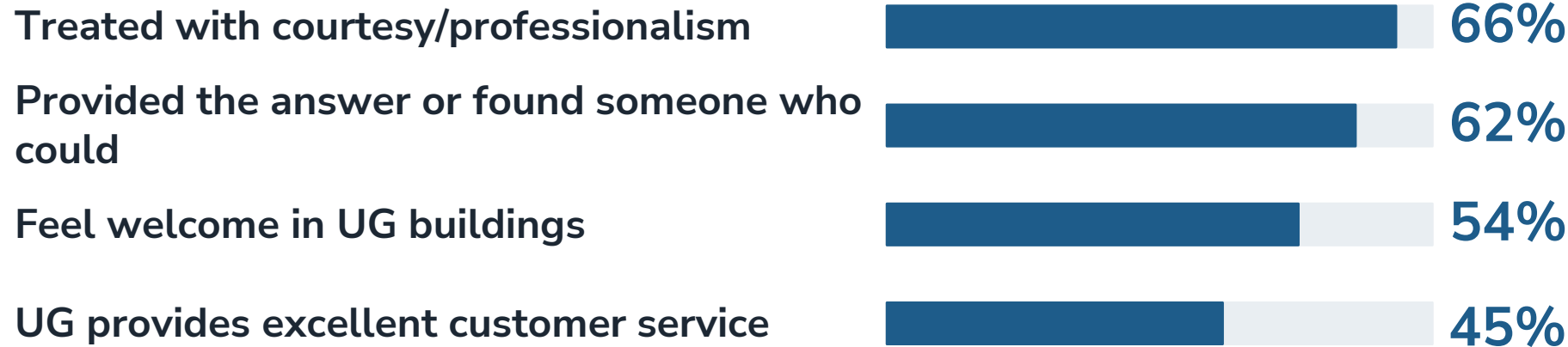


Customer Service

Residents who contacted the UG report positive interactions, but overall experience still has room to improve

Customer Service Agreement Measures

Based on respondents who have contacted the UG in the past 2 years



67%
have contacted the UG
in the past 2 years

What is Working

Courtesy and professionalism are the strongest customer service signal and should be maintained as the operational standard

Impacts on Satisfaction

Customer service can help shape trust and residents remember whether the process felt helpful and responsive

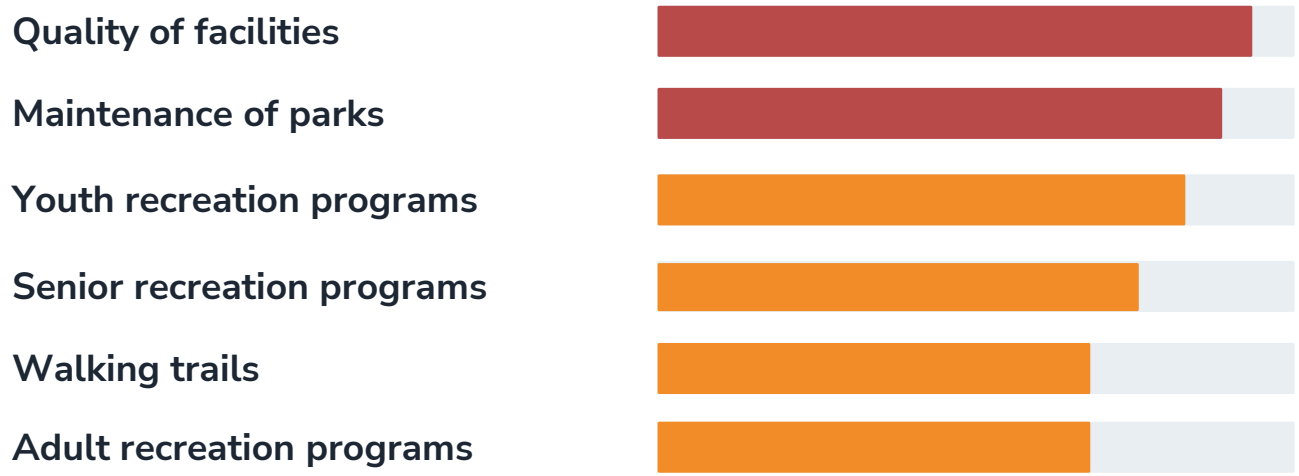
Parks and Recreation

Residents value access and investment priorities point toward facilities and maintenance

Highest Rated Satisfaction Items



Highest Opportunities for Improvements



What is Working

Access to parks is the strongest parks and recreation satisfaction measure, and several facilities receive positive ratings

Targeted Improvements

Based on the I-S Analysis, clear priorities for parks and recreation emerge such as continued facility/maintenance efforts and a focus on programming

Trend Context

The only notable decreases from 2025 were recreation-program related: youth programs (-5%), adult programs (-6%), and program costs (-7%)

Summary

- Respondents indicated they want emphasis on visible basics:
 - Streets, potholes, bridges, property maintenance, trash/debris, and neighborhood condition/cleanliness
- Services such as Fire, Ambulance, Elections, Trash Collection, and Motor Vehicle Services performed well.
- Homelessness and housing stability receive broad support and emerge as the top first-choice use among sales-tax supporters
- Sales tax support is mixed, and any funding proposals should be tied to a dedicated and visible priority that residents can understand
- 2025 to 2026 survey trends → 31 comparable measures increased

Questions?

—
Thank you!

Get In Touch



725 W Frontier Lane, Olathe, KS



913-829-1215



ETCinstitute.com



Ryan.Murray@etcinstitute.com

2026 Community Survey Full Report

After this meeting (Friday, May 15th), the full set of survey results will be available via the link below:

[Community Survey Results](https://www.wycokck.org/Departments/Research-and-Analysis/Results#section-2)

(<https://www.wycokck.org/Departments/Research-and-Analysis/Results#section-2>)

Understand Resident Priorities



- DotteTalk held on April 28th
- 40+ residents in attendance
- Department tabling session to start the night off – helped to contextualize the budget in terms of services offered
- Round table discussions: asked five discussion questions



LOCATION
KCKCC TEC CENTER
Tue. April 28, 6:00PM

DISCUSSION TOPICS
If revenues increased, what would you like to see added to the budget?

DISCUSSION TOPICS
How would you rank the following commission priorities in level of importance to you?

DISCUSSION TOPICS
What would you like to see prioritized: reducing taxes and fees, or maintaining/improving services?

DISCUSSION TOPICS
If revenues decreased, what would you like to see removed to the budget?

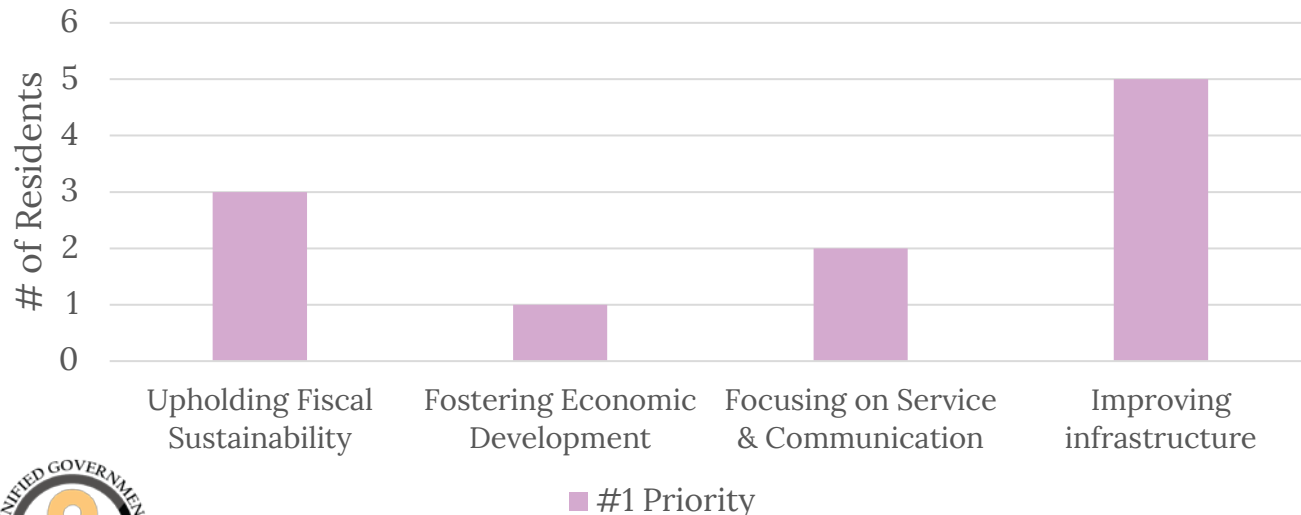
DISCUSSION TOPICS
What is one service you are satisfied/dissatisfied with?



Discussion Topic: Commission Priorities

How would you rank the following commission priorities in level of importance to you?

Residents' #1 Priority



COMMENTS



- Itemize timing of development incentives payoff for transparency of benefit (by date)
- Deep dive into the budget



- Lower debt without adding more



- Alley Programs
- Earmarking money for bridge repairs/maintenance
- Bridge at B. Lee
- Community Centers – expanded hours



- Partner with Habitat for Humanity – Rock the Block
- Clearer breakdown of how funds are allocated toward public debt

Discussion Topic: Additions/Removals



If revenues decreased, what would you like to see removed from the budget?

- Cut size of public safety fleet
- Do not take large fire apparatuses on EMS calls
- Eliminate take home vehicles (x2)
- Take away procurement cards
- WyDEC incentives (x2)
- Infrastructure – find grants
- Public Safety, NOT trash!
- Nothing – try to get earnings tax (x2)
- Duplicate positions
- Nothing!
- Spread cuts to multiple programs/services
- Public Safety
- Overtime

If revenues increased, what would you like to see added to the budget?

- Get 1% earnings tax to cancel out any sales or property tax reductions
- More programming for children in the Parks & Rec department
- Transit (bike lanes, less parking, more bus routes, more accessible/safer roads, curbs, sidewalks) (x2)
- Reduce debt (x2)
- Water infiltration
- Street lamps/lights
- Better technology
- More public access to library
- Animal Control
- Swimming pool (x2)
- Community Health services (x2)
- Proactive spending (x2)
- Downtown funding
- Livable Neighborhoods
- Sidewalks
- Curbs
- Stormwater management
- Technology investment
- Downtown Shareholders
- Community Paramedicine
- A place for the homeless to go
- Urban Planning – reduce parking and build business
- Build fund balances
- Roads
- Economic development for small businesses
- Housing



Note: “(x2)” above indicates 2 respondents had this comment.

Discussion Topic: Priorities

What would you like to see prioritized:
reducing taxes and fees, or
maintaining/improving services?

- Reduce taxes and improve services by passing a 1% earnings tax (x2)
- Land value tax on out-of-town landlords who wait to sell at a premium and don't take care of their properties in the meantime
- Redistribute current revenues rather than increasing revenues in other ways
- Reduce taxes
- Rid community of trash
- Be more strategic with incentives out west
- Both – reduce taxes and maintain/improve services
- Economic development without bonds/incentives
- Streamline operations
- Reduce debt
- Proactive, not reactive spending



Discussion Topic: Service Satisfaction

What is one service you are satisfied/dissatisfied with?



Satisfied

- Police/Fire response (x2)
- Trash services
- Parks & Rec
- BPU relationship/public utilities
- Health Department, more funding
- Customer Service
- Budget DotteTalks ☺
- Public Transportation



Dissatisfied

- Waste Management
- Data Centers
- Parks
- Landbank lot maintenance
- Illegal dumping – bring back SOAR
- Livable Neighborhoods understaffed
- Homelessness services
- Reactive overtime spending
- Public safety value for service (x2)
- Only one public pool (x2)
- Efficiency of Public Safety
- Decrease of community services budget
- Alley & street maintenance
- Downtown improvements and revitalization
- Economic development
- Beautification
- Landbank response times, education, fairness
- Lack of sidewalks
- Building permit fees (x2)
- Motor vehicle renewals (x2)
- Transparency on public incentives

Note: “(x2)” above indicates 2 respondents had this comment.



Unified Government of Wyandotte County/Kansas City, Kansas

Christal Watson, Mayor/CEO

February 2026

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.

The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. **Individual responses are completely confidential.** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at UGsurvey.org.

At the end of this survey you will have an opportunity to opt-in for a chance to win one (1) \$500 prepaid Visa gift card for fully completing your survey.

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute at 913-254-4598 or ryan.murray@etcinstitute.com.

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,
Christal Watson, Mayor/CEO

Febrero de 2026

Estimado residente del Condado de Wyandotte:

Usted ha sido seleccionado aleatoriamente para ayudar al Gobierno Unificado del Condado de Wyandotte/Kansas City, Kansas, a planificar el futuro. Le rogamos que complete esta encuesta anónima y comparta con sus representantes electos su opinión sobre nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al iniciar el proceso de planificación presupuestaria esta primavera.

Completar la encuesta le tomará aproximadamente 15 minutos. Su tiempo es muy valioso e importante para el futuro de nuestra ciudad y condado. Las respuestas individuales son completamente confidenciales. Los resultados se tabulan y se analizan únicamente de forma agregada.

El Gobierno Unificado colabora con ETC Institute, una de las empresas líderes a nivel nacional en el campo de la investigación para gobiernos locales. Le rogamos que envíe su encuesta a ETC Institute en el sobre con franqueo pagado adjunto dentro de las próximas dos semanas. También puede completar la encuesta en línea en UGsurvey.org.

Al finalizar la encuesta, tendrá la oportunidad de participar en un sorteo para ganar una tarjeta de regalo Visa prepagada de \$500 por haber completado la encuesta.

Si tiene alguna pregunta, no dude en comunicarse con Ryan Murray de la ETC Institute al 913-254-4598 o a ryan.murray@etcinstitute.com.

Gracias nuevamente por su participación y por ayudarnos a construir el futuro del Condado de Wyandotte.

Atentamente,
Christal Watson, Mayor/CEO

**Si tiene preguntas o no habla inglés,
llame al 1-844-811-0411 o visite
UGsurvey.org.**

2026 Unified Government Community Survey

Thank you for taking the time to complete this important, anonymous survey. The Unified Government of Wyandotte County and Kansas City, KS (UG) will use your input to balance community priorities, so your tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope. You may also complete the survey online at UGSurvey.org. If you have questions, please call Ryan Murray with ETC Institute at (913) 254-4598. **At the end of this survey you will have an opportunity to opt-in for a chance to win one (1) \$500 prepaid Visa gift card for fully completing your survey.**

1. Please rate Wyandotte County regarding each of the following....

How would you rate Wyandotte County...	Excellent	Above Average	Neutral	Below Average	Poor	Don't Know
1. As a place to live	5	4	3	2	1	9
2. As a place to raise children	5	4	3	2	1	9
3. As a place to work	5	4	3	2	1	9
4. As a place to do business	5	4	3	2	1	9
5. As a place to retire/grow old	5	4	3	2	1	9
6. As a destination (shop, dine, entertain)	5	4	3	2	1	9

2. Community Image. Please rate your satisfaction with each of the following items that may influence your perception of Wyandotte County.

Perceptions	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall quality of Unified Government services	5	4	3	2	1	9
2. Overall value of your tax dollars and fees	5	4	3	2	1	9
3. Overall physical appearance of Wyandotte County	5	4	3	2	1	9
4. Overall quality of life in Wyandotte County	5	4	3	2	1	9
5. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
6. Overall quality of education in Wyandotte County	5	4	3	2	1	9
7. Physical appearance of your neighborhood	5	4	3	2	1	9
8. Wyandotte County emergency/disaster preparedness	5	4	3	2	1	9

3. Communications. Please rate your satisfaction with Unified Government communications.

Communication	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall quality of information on programs and services	5	4	3	2	1	9
2. Opportunity to engage/provide input at public hearings, committee meetings and outreach events	5	4	3	2	1	9
3. Overall usefulness of the wycokck.org website	5	4	3	2	1	9
4. UG email newsletter content (DotteNews, Livable Neighborhoods, Area Agency on Aging, etc.)	5	4	3	2	1	9
5. Social media content (Facebook, Instagram, Nextdoor, LinkedIn)	5	4	3	2	1	9
6. Mailers and newsletters sent via US Mail	5	4	3	2	1	9

4. Where do you find information about Unified Government programs and services? [Check all that apply.]

- | | |
|--|--|
| <p>____(01) UGTV (Spectrum Channel 2)</p> <p>____(02) UGTV On-Demand</p> <p>____(03) Email newsletters</p> <p>____(04) Website (wycokck.org)</p> <p>____(05) Social media (Facebook, Instagram, YouTube, Nextdoor)</p> <p>____(06) Public meetings</p> | <p>____(07) Mailers or flyers</p> <p>____(08) Local television</p> <p>____(09) Local newspapers</p> <p>____(10) Livable Neighborhoods Task Force</p> <p>____(11) My neighborhood organization</p> <p>____(12) Other: _____</p> |
|--|--|

5. Which TWO of the methods listed in Question 4 are your PREFERRED ways of getting information about the Unified Government? [Write in your answers below using the numbers from Question 4.]

1st: ____ 2nd: ____

6. In the past two years have you had any contact with the UG in-person, online, or over the phone?

____(1) Yes [Answer Q7.] ____ (2) No [Go to Q8.]

7. **Customer Service.** Please rate the following statements about UG customer service.

Customer Service		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1.	I am treated with courtesy and professionalism when interacting with Unified Government staff	5	4	3	2	1	9
2.	When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3.	I feel welcome in the public areas of Unified Government buildings.	5	4	3	2	1	9
4.	Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

8. **Motor Vehicles.** The Unified Government administers motor vehicle services for the State of Kansas. Please rate the following:

Motor Vehicles		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Ease of finding info on our website about motor vehicles	5	4	3	2	1	9
2.	Online motor vehicle appointment process	5	4	3	2	1	9
3.	New vehicle registration (in-person)	5	4	3	2	1	9
4.	Vehicle tag renewal (online)	5	4	3	2	1	9
5.	Vehicle tag renewal (in-person)	5	4	3	2	1	9

8a. Please check the location you used within the past year if you did any in-person motor vehicle work. [Check one. Skip to Question 9 if you did not do any in-person work.]

____(1) Wyandotte Co. Courthouse ____ (3) Bonner Springs City Hall (renewals only)
 ____ (2) Wyandotte Co Annex (82nd & State)

9. **Parks and Recreation.** Please rate your satisfaction with the following Parks and Recreation facilities and services. If you do not use the amenity, please select 9 "Don't Know."

Parks and Recreation		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of parks	5	4	3	2	1	9
02.	Quality of facilities such as park shelters, public restrooms, and playgrounds	5	4	3	2	1	9
03.	Walking trails	5	4	3	2	1	9
04.	Hiking and horse trails	5	4	3	2	1	9
05.	Access to a local park	5	4	3	2	1	9
06.	Access to community centers	5	4	3	2	1	9
07.	Outdoor athletic fields (soccer, baseball)	5	4	3	2	1	9
08.	Outdoor sports courts (basketball, pickleball, tennis)	5	4	3	2	1	9
09.	Fishing and boating	5	4	3	2	1	9
10.	Sunflower Hills Golf Course	5	4	3	2	1	9
11.	Community banquet halls (James P. Davis Hall, George Meyn Community Ctr, Pierson Community Ctr)	5	4	3	2	1	9
12.	Wyandotte County Historical Museum	5	4	3	2	1	9
13.	Parkwood Pool	5	4	3	2	1	9
14.	Spray parks (Clifton, Eisenhower, Heathwood, Pierson)	5	4	3	2	1	9
15.	Youth recreation programs	5	4	3	2	1	9
16.	Adult recreation programs	5	4	3	2	1	9
17.	Senior recreation programs	5	4	3	2	1	9
18.	Ease of registering for recreation programs	5	4	3	2	1	9
19.	Cost of recreation programs	5	4	3	2	1	9

10. **Parks & Recreation Priorities.** Which FOUR of the services listed in Question 9 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 9.]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

11. Did you vote in the most recent election in Wyandotte County? ____ (1) Yes ____ (2) No [Answer Q11a.]

11a. Please explain the reason for your answer to Question #11 using the space below:

12. **Elections.** The Wyandotte County Election Office follows state laws for the administration of local, state and federal elections.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of polling locations	5	4	3	2	1	9
2. Availability of drop box locations	5	4	3	2	1	9
3. Availability of early/advanced polling options	5	4	3	2	1	9
4. Overall election administration	5	4	3	2	1	9

13. **Property Appraisals.** The County Appraiser follows state law in setting the appraised value of residential and commercial property. Each taxing jurisdiction then establishes their own mill levies for their budget (e.g., Unified Government, public schools, community college, library).

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Did Not Participate
1. Appraisal information sessions	5	4	3	2	1	9
2. Ability to find information on the appraisal appeal process	5	4	3	2	1	9
3. Ease of filing an appraisal appeal online	5	4	3	2	1	9
4. Overall appeals process	5	4	3	2	1	9

14. **County Services Priorities.** Which THREE of the following do you think should be the UG's top priorities over the next year? [Write in your answers using the numbers from the list below.]

- | | |
|--------------------------------------|--|
| 1. Improve online services | 7. County parks (Wyan. Co. Lake & Park; Pierson Park) |
| 2. 3-1-1 call center | 8. Services for people living with intellectual and developmental disabilities |
| 3. Motor vehicle services | 9. Senior services |
| 4. Land bank program and maintenance | 10. Public health services |
| 5. Local Elections | 11. Public safety (Sheriff, Emergency Management, Community Corrections) |
| 6. Property appraisal process | 12. Judicial services (District Attorney, District Court) |

1st: ____ 2nd: ____ 3rd: ____

15. Please indicate how supportive you are of the Unified Government continuing to support each of the following services:

Support Service	Very Supportive	Supportive	Neutral	Not Supportive	Not at all Supportive	Don't Know
1. Mental health services	5	4	3	2	1	9
2. Substance abuse/addiction services	5	4	3	2	1	9
3. Aging/Senior services and programming	5	4	3	2	1	9

16. How would you rate Wyandotte County as a place for people to live as they age?

- | | | |
|--------------------|---------------|---------------------|
| ____ (5) Excellent | ____ (3) Good | ____ (1) Poor |
| ____ (4) Very good | ____ (2) Fair | ____ (9) Don't know |

17. How important is it for you to remain in Wyandotte County as you age?

- | | | |
|------------------------------|-----------------------------|-------------------------------|
| ____ (5) Extremely Important | ____ (3) Somewhat Important | ____ (1) Not at all Important |
| ____ (4) Very Important | ____ (2) Not Very Important | ____ (9) Don't know |

18. When you reach retirement age and are no longer working, rank the following housing options from 1 to 4, where 1 is the option you are MOST LIKELY to take and 4 is the option you are LEAST LIKELY to take. [Write in your answers using the numbers from the list below.]

- | | |
|---|--|
| 1. Stay in my home as it is | 3. Stay in my home with modifications/improvements |
| 2. Move to a new home in Wyandotte County | 4. Move to a new home outside of Wyandotte County |

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

19. The Unified Government has a residency policy which states that Unified Government employees must have their permanent residence within the boundaries of Wyandotte County.

Do you agree people who work for the Unified Government should be required to live in Wyandotte County?

___(1) Yes ___(2) No ___(9) Don't Know

Demographics

20. Approximately how many years have you lived in Wyandotte County? _____ years

21. Do you think you'll be living in Wyandotte County five years from now? ___(1) Yes ___(2) No

22. Do you work in Wyandotte County? ___(1) Yes ___(2) No

23. What is your age? _____ years

24. Including yourself, how many persons in your household are...

Under age 5: ___	Ages 15-19: ___	Ages 35-44: ___	Ages 65-74: ___
Ages 5-9: ___	Ages 20-24: ___	Ages 45-54: ___	Ages 75+: ___
Ages 10-14: ___	Ages 25-34: ___	Ages 55-64: ___	

25. Do you own or rent your current residence? ___(1) Own ___(2) Rent

26. Are you or other members of your household of Hispanic or Latino ancestry?

___(1) Yes ___(2) No

27. Which of the following best describes your race? *[Check all that apply.]*

___(01) Asian or Asian Indian	___(04) White
___(02) Black or African American	___(05) Native Hawaiian or other Pacific Islander
___(03) American Indian or Alaska Native	___(99) Other: _____

28. Is English your first language? ___(1) Yes ___(2) No

29. Are there languages spoken in your home other than English? ___(1) Yes ___(2) No

30. Would you say your total household income is...

___(1) Under \$30,000 ___(2) \$30,000 to \$59,999 ___(3) \$60,000 to \$99,999 ___(4) \$100,000 or more

31. Your gender: ___(1) Male ___(2) Female ___(3) Non-binary

32. Would you like to be entered for a chance to win one (1) prepaid \$500 Visa Gift Card for fully completing the survey? *[The drawing is limited to one entry per household and the gift card will only be sent via email.]*

___(1) Yes *[Answer Q32a.]* ___(2) No

32a. Please provide your contact information.

Name: _____ Phone Number: _____

Email Address: _____

This concludes the survey. Thank you for your time!
Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the county share your concerns. If your address is not correct, please provide the correct information. Thank you.



Unified Government of Wyandotte County/Kansas City, Kansas

Christal Watson, Mayor/CEO

February 2026

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.

The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. **Individual responses are completely confidential.** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at [KCKsurvey.org](https://www.kcksurvey.org).

At the end of this survey you will have an opportunity to opt-in for a chance to win one (1) \$500 prepaid Visa gift card for fully completing your survey.

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute at 913-254-4598 or ryan.murray@etcinstitute.com.

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,
Christal Watson, Mayor/CEO

Febrero de 2026

Estimado residente del Condado de Wyandotte:

Usted ha sido seleccionado aleatoriamente para ayudar al Gobierno Unificado del Condado de Wyandotte/Kansas City, Kansas, a planificar el futuro. Le rogamos que complete esta encuesta anónima y comparta con sus representantes electos su opinión sobre nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al iniciar el proceso de planificación presupuestaria esta primavera.

Completar la encuesta le tomará aproximadamente 15 minutos. Su tiempo es muy valioso y fundamental para el futuro de nuestra ciudad y condado. Las respuestas individuales son completamente confidenciales. Los resultados se tabulan y se analizan únicamente de forma agregada.

El Gobierno Unificado colabora con ETC Institute, una de las empresas líderes a nivel nacional en el campo de la investigación para gobiernos locales. Le rogamos que envíe su encuesta a ETC Institute en el sobre con franqueo pagado adjunto dentro de las próximas dos semanas. Si lo prefiere, puede completar la encuesta en línea en [KCKsurvey.org](https://www.kcksurvey.org).

Al finalizar la encuesta, tendrá la oportunidad de participar en el sorteo de una tarjeta de regalo Visa prepagada de \$500 por haberla completado en su totalidad.

Si tiene alguna pregunta, no dude en comunicarse con Ryan Murray de la ETC Institute al 913-254-4598 o a ryan.murray@etcinstitute.com.

Gracias nuevamente por su participación y por ayudarnos a construir el futuro del Condado de Wyandotte.

Atentamente,
Christal Watson, Mayor/CEO

**Si tiene preguntas o no habla inglés,
llame al 1-844-811-0411 o visite
[KCKsurvey.org](https://www.kcksurvey.org).**

2026 Unified Government Community Survey

Thank you for taking the time to complete this important, anonymous survey. The Unified Government of Wyandotte County and Kansas City, KS (UG) will use your input to balance community priorities, so your tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope. You may also complete the survey online at KCKSurvey.org. If you have questions, please call Ryan Murray with ETC Institute at (913) 254-4598. **At the end of this survey you will have an opportunity to opt-in for a chance to win one (1) \$500 prepaid Visa gift card for fully completing your survey.**

1. Please rate Wyandotte County regarding each of the following....

How would you rate Kansas City, Kansas...		Excellent	Above Average	Neutral	Below Average	Poor	Don't Know
1.	As a place to live	5	4	3	2	1	9
2.	As a place to raise children	5	4	3	2	1	9
3.	As a place to work	5	4	3	2	1	9
4.	As a place to do business	5	4	3	2	1	9
5.	As a place to retire/grow old	5	4	3	2	1	9
6.	As a destination (shop, dine, entertain)	5	4	3	2	1	9

2. Community Image. Please rate your satisfaction with each of the following items that may influence your perception of Wyandotte County.

Perceptions		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall quality of Unified Government services	5	4	3	2	1	9
2.	Overall value of your tax dollars and fees	5	4	3	2	1	9
3.	Overall physical appearance of Wyandotte County	5	4	3	2	1	9
4.	Overall quality of life in Wyandotte County	5	4	3	2	1	9
5.	Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
6.	Overall quality of education in Wyandotte County	5	4	3	2	1	9
7.	Physical appearance of your neighborhood	5	4	3	2	1	9

3. Please indicate how you feel about the current quality of life in your neighborhood.

___(3) Getting better ___(2) About the same ___(1) Getting worse ___(9) Don't know

4. City Services. Please rate your satisfaction with the quality of each of the following services.

City Services		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Police services	5	4	3	2	1	9
02.	Fire services	5	4	3	2	1	9
03.	Ambulance services	5	4	3	2	1	9
04.	Maintenance of city streets	5	4	3	2	1	9
05.	Stormwater management	5	4	3	2	1	9
06.	Sewer and wastewater management	5	4	3	2	1	9
07.	Property maintenance/code violation enforcement	5	4	3	2	1	9
08.	Enforcement to remove abandoned vehicles	5	4	3	2	1	9
09.	Graffiti removal	5	4	3	2	1	9
10.	Municipal court	5	4	3	2	1	9
11.	Animal services	5	4	3	2	1	9
12.	Building permits and inspections	5	4	3	2	1	9
13.	Waste Management trash collection	5	4	3	2	1	9
14.	Waste Management recycling collection	5	4	3	2	1	9
15.	Economic development	5	4	3	2	1	9

11. Streets and Infrastructure. Please rate your satisfaction with the following aspects of streets and infrastructure.

City Streets and Infrastructure		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of major city streets	5	4	3	2	1	9
02.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03.	Maintenance of crosswalks in your neighborhood	5	4	3	2	1	9
04.	Maintenance of bike lanes/paths	5	4	3	2	1	9
05.	Maintenance of alleys in your neighborhood	5	4	3	2	1	9
06.	Maintenance of curbs in your neighborhood	5	4	3	2	1	9
07.	Maintenance of street signs/traffic signals	5	4	3	2	1	9
08.	Maintenance of city buildings	5	4	3	2	1	9
09.	Snow removal on major city streets	5	4	3	2	1	9
10.	Snow removal on neighborhood streets	5	4	3	2	1	9
11.	Adequacy of city street lighting	5	4	3	2	1	9
12.	Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13.	Maintenance of storm drains in your neighborhood	5	4	3	2	1	9
14.	Availability and maintenance of street trees	5	4	3	2	1	9

12. Infrastructure Priorities. Which THREE of the following do you think should be the UG's top priorities over the next year? [Write in your answers using the numbers from the list below.]

- | | |
|---|---|
| 1. Patching potholes | 5. Restoration of failed/closed bridges (Kansas & Central Ave. bridges) |
| 2. Mowing of the public right-of-way | 6. Stormwater management and flood protection |
| 3. Maintenance of UG land bank properties | 7. Modern public buildings and facilities |
| 4. Repaving streets | 8. Sewer maintenance |

1st: ____ 2nd: ____ 3rd: ____

13. How often do you or a family member use public transit in Wyandotte County (Bus, IRIS, or ADA/Senior Transportation)? [Check only ONE.]

- | | | |
|--------------------------------|-------------------------------|----------------|
| ____(1) Daily | ____(3) Once a week | ____(5) Rarely |
| ____(2) Several times per week | ____(4) A few times per month | ____(6) Never |

13a. Which THREE of the following transit related items would you like to see to improve Wyandotte County's transit system? [Write in your choices below using the item numbers from the list below.]

- | | |
|--|---|
| 1. ADA/Senior transportation availability | 4. Increased frequency of bus services |
| 2. Expanded hours of service (early morning, evenings, weekends) | 5. More bus routes/stops in underserved areas |
| 3. Improved sidewalk and crosswalk access to transit stops | 6. More IRIS on-demand ride availability |
| | 7. Safer, cleaner bus stops and shelters |

1st: ____ 2nd: ____ 3rd: ____

14. Homelessness. Please indicate your level of support for the Unified Government taking each of the following actions to address the impacts of homelessness.

Homelessness		Very Supportive	Supportive	Neutral	Not Supportive	Not at all Supportive	Don't Know
1.	Enforcing bans on camping or sleeping in public spaces (e.g., sidewalks, parks, or under bridges)	5	4	3	2	1	9
2.	Prohibiting panhandling or solicitation in designated public areas	5	4	3	2	1	9
3.	Conducting regular clean-ups of areas affected by encampments	5	4	3	2	1	9
4.	Increasing law enforcement patrols in areas with frequent homeless activity	5	4	3	2	1	9

15. Please indicate your level of support for the Unified Government taking each of the following actions on homelessness or other persons in at-risk households:

Homelessness		Very Supportive	Supportive	Neutral	Not Supportive	Not at all Supportive	Don't Know
1.	Expanding access to emergency and transitional shelters: ensuring safe, temporary housing options are available for individuals and families experiencing homelessness	5	4	3	2	1	9
2.	Developing affordable and supportive housing: increasing the availability of long-term housing options with services to help residents maintain stability	5	4	3	2	1	9
3.	Investing in prevention programs: offering rent assistance, eviction prevention, and other supports to help at-risk households avoid homelessness	5	4	3	2	1	9

16. Sales Tax. Sales taxes are a revenue source for the Unified Government which helps support services provided to residents. Sales taxes apply to purchases made in Kansas City, KS. Non-residents also pay sales taxes when they come to shop, eat at restaurants, stay in hotels and attend sporting events. Special sales taxes must be approved by voters with revenues dedicated to specific purposes.

Please rate your level of support for a special sales tax increase to maintain/improve Unified Government provided services in Kansas City, KS?

- (5) Very supportive [Answer Q16b.] (2) Not supportive [Answer Q16a.]
 (4) Supportive [Answer Q16b.] (1) Not at all supportive [Answer Q16a.]
 (3) Neutral

16a. If you are not supportive, please indicate why? _____

16b. If you would support a special sales tax increase, please rank the following Unified Government services in the order in which you would like to see the service funded.

Rank each item from 1 to 6, where 1st means the service you would MOST LIKE TO FUND and 6th means the service you would LEAST LIKE TO FUND. [Write in your choices below using the item numbers from the list below.]

- | | |
|---|---|
| 1. Homelessness and/or affordable housing | 4. Public transportation (bus routes, IRIS, senior transit) |
| 2. Parks/recreation programming (Kansas City, KS) | 5. Street lighting |
| 3. Public safety (police and fire) | 6. Street repaving and bridge repair/maintenance |

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ 5th: ____ 6th: ____

17. The Unified Government has a residency policy which states that Unified Government employees must have their permanent residence within the boundaries of Wyandotte County.

Do you agree people who work for the Unified Government should be required to live in Wyandotte County?

- (1) Yes (2) No (9) Don't know

Demographics

18. Approximately how many years have you lived in Kansas City, Kansas? _____ years

19. Do you think you'll be living in Kansas City, Kansas five years from now? (1) Yes (2) No

20. Do you work in Kansas City, Kansas? (1) Yes (2) No

21. What is your age? _____ years

22. Including yourself, how many persons in your household are...

Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____

23. Do you own or rent your current residence? _____(1) Own _____(2) Rent

24. Are you or other members of your household of Hispanic or Latino ancestry?

_____ (1) Yes _____ (2) No

25. Which of the following best describes your race? [Check all that apply.]

_____ (01) Asian or Asian Indian _____ (04) White
_____ (02) Black or African American _____ (05) Native Hawaiian or other Pacific Islander
_____ (03) American Indian or Alaska Native _____ (99) Other: _____

26. Is English your first language? _____(1) Yes _____(2) No

27. Are there languages spoken in your home other than English? _____(1) Yes _____(2) No

28. Would you say your total household income is...

_____ (1) Under \$30,000 _____ (2) \$30,000 to \$59,999 _____ (3) \$60,000 to \$99,999 _____ (4) \$100,000 or more

29. Your gender: _____(1) Male _____(2) Female _____(3) Non-binary

30. Would you like to be entered for a chance to win one (1) prepaid \$500 Visa Gift Card for fully completing the survey? [The drawing is limited to one entry per household and the gift card will only be sent via email.]

_____ (1) Yes [Answer Q30a.] _____ (2) No

30a. Please provide your contact information.

Name: _____ Phone Number: _____

Email Address: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the county share your concerns. If your address is not correct, please provide the correct information. Thank you.